

## Frequently Asked Questions

### 1. What is Dampness? What are the reasons for it?

Dampness refers to the presence of moisture or excessive humidity in an environment, substance, or material. It is often associated with a feeling of wetness or moisture. Dampness can result from various sources, including:

- **Water leaks:** Dampness can occur when water enters a building through leaks in the roof, walls, windows, or plumbing. This can lead to water accumulation in walls, ceilings, or floors.
- **Condensation:** When warm, moist air comes into contact with cooler surfaces, it can condense into water droplets. This is commonly seen on windows during cold weather or in areas with poor ventilation.
- **Rising damp:** In some older buildings, moisture can rise from the ground through porous materials like brick or stone, causing dampness in walls and floors.
- **Flooding:** Natural disasters or plumbing issues can result in the sudden inundation of water in an area, leading to dampness and potential water damage.

### 2. What are the consequences of dampness on Human-life?

Dampness can have negative consequences in various contexts. In homes and buildings, it can lead to structural damage, mold growth, and health problems if not addressed. In materials like wood, it can cause rot and decay. Dampness is typically unwanted and needs to be managed or remediated to prevent further damage and maintain a healthy and comfortable environment.

### 3. What is Salt-Efflorescence?

Salt efflorescence is a common phenomenon that occurs when soluble salts, typically found in building materials, water, or soil, migrate to the surface of a porous material and form visible crystalline deposits. These deposits often appear as white or light-colored, powdery or crusty substances on the surface of materials like concrete, brick, stone, plaster, or mortar. Salt efflorescence can be unsightly and is often a sign of moisture-related issues in buildings or construction materials.

### 4. Any co-relation between dampness & Salt-efflorescence?

Yes, there is a correlation between dampness and salt efflorescence. Salt efflorescence is often a consequence of dampness or moisture-related issues in building materials.

### 5. What solution do you recommend to treat damp related problems?

The primary cause of this issue related to dampness is water leakage. Our first step should be to address and resolve this water seepage problem. Once we have successfully addressed the water leakage, we can implement advanced waterproofing treatments for our walls.

To learn more contact us to our toll free number: **08000-123456**

### 6. Do you offer warranty on your Waterproofing products?

Yes, we have various offering of warranty for your interior and exterior walls to ensure security for your purchase. To learn more please contact us to our toll free number: **08000-123456**

### 7. How much it will cost to waterproof my house?

The approach varies depending on the specific project. Our team of professionals will provide guidance and tailor the best solution to suit your house's unique needs.

